

Privacy Policy and Terms of Use

At QWEFT, we are committed to protecting your privacy and handling your personal data responsibly, transparently, and in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR).

This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website or contact us.

Who is the data controller?

The data controller for www.qweft.com is:

FEXT Srl

Rond-point Robert Schuman 2 – 4
Brussels, 2040
Belgium
VAT: BE0790423702

Email: why@qweft.com

Website: www.qweft.com

What personal data do we process?

We may collect and process the following data:

- Name and surname
- Email address
- Phone number (if provided)
- Your message
- IP address and technical data (via cookies - based on your preferences)

We only collect personal data that you voluntarily provide through the contact form or other communication channels.

For what purposes do we use your data?

Your personal data is used solely for the following purposes:

- Responding to your messages
- Communicating with you based on your request
- Improving our services and website functionality
- Meeting legal obligations if applicable

How long do we keep your data?

We retain your personal data only for as long as necessary to fulfill the purpose for which it was collected or as required by law.

- Contact form inquiries: Up to 12 months after resolution



- Technical data (cookies): According to your cookie preferences

Who has access to your data?

Your data is only accessible to authorized team members of QWEFT. We do not sell, share, or transfer your data to third parties, except:

- When legally required
- When necessary for the technical operation of the website (e.g. hosting providers under data processing agreements)

Cookies

Our website uses cookies to improve your browsing experience, collect anonymous usage statistics, and provide basic functionality. You can manage your cookie preferences via your browser settings or cookie banner.

Your rights

In accordance with GDPR, you have the following rights:

- Access – to know what personal data we process
- Rectification – to request corrections of inaccurate data
- Erasure – to request deletion of your data
- Restriction – to limit how your data is used
- Objection – to object to processing based on legitimate interest
- Data portability – to receive your data in a structured format

Security of your data

We apply appropriate technical and organizational measures to secure your personal data from unauthorized access, alteration, disclosure, or destruction.

Changes to this policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

Contact

If you have any questions or concerns regarding this policy or your data, please contact us at: why@qweft.com.

Last update of the Terms and Conditions: May 28, 2025.